
Fibre To The Home

FAQs

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What is fibre optic cable?

fibre optic cable is a bundle of fibre optic threads made of pure glass each about the diameter of a human strand of hair. fibre optic cable uses light instead of electricity to carry a digital data signal. Therefore, it is able to transmit information at virtually unlimited speed and capacity.

Why is fibre preferred to copper coaxial cable?

Optical fibre is unique because it can carry a high bandwidth signal enormous distances. The longer the distance the signal travels on copper or coaxial cable, the lower the bandwidth

How does FTTH actually work?

FTTH works by splitting files into data packets. These data packets then travel along the fibre optic cable as far as 60 miles, and connects directly to your home or business where your optical network terminal (ONT) decodes the light into a form your computer or device can use.

What is bandwidth?

Bandwidth is the ability to carry information. The more bandwidth you have, the more information can be carried in a given amount of time.

What is fibre to the home (FTTH)?

FTTH is the installation and distribution of these signals: television, internet and voice over fibre optical cable from REV directly to the residential homes and commercial buildings. This technology upgrade will replace the existing copper coaxial cable network.

Is FTTH a new technology?

FTTH is a new technology to many providers, but not to us. Our first deployment was over 15 years ago. We now have FTTH service in communities in Abaco, Eleuthera and New Providence.

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Is FTTH better than coaxial?

Simply put, absolutely! The main reason for this difference lies with the fact that traditional cable connections use copper wires. These wires can pick up interference from other signals, ultimately weakening the data signal resulting in slower speeds and even service disruptions.

Will I need to purchase a new television or computer?

It really depends on the type of equipment that you currently have. Computers and laptops will need to have an ethernet port or Wi-Fi capabilities. TV's should have a HDMI connection in order to receive the best possible signals.

What is an ONT?

The Optical Network Terminal (ONT) is a device that will need to be placed near an electrical outlet, which will act as its power source.

Will the ONT device still operate during a power outage?

Yes. Electricity is a required component, however the ONT device has a battery backup of up to eight hours based on usage and shelf life.

What will this upgrade cost?

A standard FTTH installation cost is typically over \$800 per home connected. REV is rolling out FTTH in a phased approach to selected communities in The Bahamas. Call 601-8992 for pricing.

Will REV technicians need to enter my home?

Yes. REV technicians and/or authorized contractors will need to enter your home to install new wiring.

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How do I sign up for FTTH offered by REV?

Simply contact our Concierge team to subscribe to these FTTH services:

- Phone: 601-8992
- WhatsApp: 810-8993/4
- Email: residentialsales@cablebahamas.com

Can gated communities subscribe to these new FTTH services?

Yes, HOAs can contact REV to discuss FTTH opportunities:

- Phone: 601-8992
- WhatsApp: 810-8993/4
- Email: residentialsales@cablebahamas.com

When will FTTH be available in my area?

REV FTTH will be rolled out in a phased approach. Contact 601-8992 to get on the list.

Who do I contact should I have any concerns?

We're always here for you. You can call us. You can message us. You can drop in. Or, you can chat live to one of our help team. We're happy to help. Always!

- New Providence – 601-2200
- Grand Bahama – 602-8800
- Toll Free 1-242-300 2200
- WhatsApp – 804-9160
- Live chat – REV.bs